

excellent opportunity to address multiple areas of preventative healthcare and its value is likely underestimated from the perspective of service commissioners.

24 **DEVELOPMENT OF 'LOCAL SAFETY STANDARDS FOR INVASIVE PROCEDURES' (LOCSSIPS) FOR EXODONTIA (TOOTH REMOVAL) IN THE ORAL AND MAXILLOFACIAL SURGERY**

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Introduction Morecambe Bay Hospital Trust (MBHT) is a District General Hospital (DGH) based across three working sites across the North West of England – Lancaster, Kendal and Barrow-In-Furness. The Oral and Maxillofacial Surgery (OMFS) unit provide care for a population of around 320,000 inhabitants. The majority of surgery carried out on a daily basis within the OMFS department includes exodontia. This poster will discuss and review the development of a 'Local Safety Standards for Invasive Procedures' (LocSSIPs) document which is implemented across the trust, with a target audience inclusion of all clinicians within the department.

Aims and objectives of the research project or activity The aims of the development of the LocSSIPs are to provide standardised care and minimise the risk of errors during exodontia (including wrong site tooth extraction). This document will identify an ideal individual patient pathway and best practice when undertaking a tooth removal. This will form the protocol pathway for the dental team.

Within the department, it is important all clinicians, registered practitioners and support workers involved within dental extractions are aware of the 'best practices' when safely carrying out procedures.

A review of significant events within the department, identify 'wrong site dental extraction' as an error that may be avoided. The universal use of the LocSIPP document will serve as an aide memoire for reducing the risk of errors and identifying the local protocol to be adhered to should unforeseen circumstances occur.

In 2015, the National Safety Standards for Invasive Procedures (NatSIPs) was developed as a fundamental initiative by NHS improvements. This would unite local and national understanding of Never Events, Serious untoward incidents and near misses. This would help to provide safer care and quality for patients undergoing treatment. This later encouraged the development of local protocols and hence the term 'LocSIPP'. In England, the General Dental Council (GDC) and Care Quality Commission (CQC) support the use of NatSIPs.

Reviewing when near misses, significant events or never events are encountered, allows the team to learn and attempt to avoid future incidences. Educational understanding of these incidents can be beneficial for Continuing Professional Development (CPD). These are usually discussed at Audit/Morbidity and Mortality meetings, with an open-door policy.

Method or approach The development of the LocSIPP is a fundamental part of patient procedure safety which considers human factors, CPD and record keeping which all provide a template of evidence which lead to the modification of systems and protocols. The anticipated benefits of this departmental LocSIPP for exodontia is to pre-empt any possible

risks which may attribute to a failure to provide optimum patient treatment and care. This designed LocSIPP will be published on the Trust Intranet, for easy access for all team members to revise. This would also serve as a 'how to guide' for new starters within the OMFS department for the foreseeable future.

There was noted very little resistance to developing this guidance, as this appears to be for beneficial use for all stakeholders at MBHT.

In healthcare, we have a commitment to quality of care and working together to improve care provision for our patients. The desired outcomes from this LocSIPP would be a thorough understanding of gold standard local guidelines and patient flow for exodontia by all members of the maxillofacial team and associated colleagues, both in our outpatient department as well as in the operating theatres. It acknowledges human factors and error risks and aims to mitigate these through various checks. As a result, we hope this would lead to minimising risk of error and therefore improved patient care.

Creating a LocSSIP for our team to follow encourages uniformity and optimal care within the department across all sites and allows us to support our team by providing them with guidance on procedures.

This LocSIPP can be reproduced across other localities as it has been developed using current standard evidence-based guidance. It can be amended based on local protocol and differing facilities to suit other areas.

Findings This LocSIPP has been designed based on the patient pathway from treatment planning of exodontia all the way through to aftercare once the procedure has taken place. It has been created based on patient's best interests, prioritising their care throughout the process.

There has been a significant shift in focus within healthcare from an accusatory view on mistakes and 'never events', towards understanding the impact of human factors and issues within our systems and what we can do to prevent them. This shift in focus has involved implementation of more comprehensive guidance to help mitigate risk of mistakes and counteract issues caused by human factors. When errors occur, we are encouraged to reflect on why they happened and what we can do to prevent them from happening again. This LocSIPP provides a standard for all team members to abide by to minimise risk of error and support good practice.

This LocSIPP could have been created earlier as we have been carrying out exodontia treatment in the Maxillofacial department since it was established. Although clinicians generally carry out procedures very similarly due to guidelines and taught knowledge, there has been no official protocol.

A potential barrier would be accessing information and making it available on hand for clinicians to use in clinic and in theatres.

Key messages We can use audit to measure the effect of improvement by looking at standard criteria being met before and after implementation of the exodontia LocSIPP. If standards are not being met or the LocSIPP not being used appropriately, we can continue to educate our department and raise any issues with LocSIPP usage during departmental meetings. This could be followed by another round of audit to address any issues.

Improvement can be implemented from when the department is first made aware of the LocSIPP. It can be addressed at a departmental audit meeting where it can be presented to the department and any questions or feedback from the team

can be raised. Data can be collected from before the Loc-SIPP's implementation and afterwards to compare practice and assess improvement. Results from this can also be presented at audit meetings to inform the department on our progress. Improvement would also be assessed via staff satisfaction questionnaires.

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ENHANCE DIGITAL CROSS-CUTTING THEME: ENCOURAGING HEALTH AND CARE PROFESSIONALS TO EMBRACE DIGITAL INNOVATION

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Introduction

- NHS England's enhance programme is an educational development offer for all health and care staff. The enhance syllabus is comprised of 6 domains and 4 cross-cutting themes which focus on enhancing generalist skills to support the delivery of high quality, integrated person-centred care and to reduce health inequity. Adoption of digital is a key enabler to achieving this ambition and forms one of the underpinning cross-cutting themes.
- The NHS Long Term Workforce Plan (LTWP) highlights the importance of upskilling health and care professionals' digital skills to optimise patient care.
- enhance has already successfully launched two cross-cutting theme guides, and two further guides focusing on leadership and digital themes are due for launch in early 2024.

Aims and objectives of the research project or activity

- The enhance digital resource guide: a digital mindset, aims to introduce key concepts of digital literacy and a digital mindset to its multiprofessional learner cohort
- The guide is designed to showcase how digital innovation can optimise patient care through the lens of enhance, and how healthcare professionals can embrace and adopt digital technologies within their own settings.
- For those learners who are further along their digital journey, keen to implement digital innovation and to potentially become future digital leaders, a level 2 guide is under development. This guide will comprise digital exemplar case studies, and signpost to relevant resources and digital leadership/entrepreneurship opportunities.

Method or approach

- A national enhance digital working group was convened bringing together subject matter experts, digital enthusiasts and digital detractors.
- Key topic areas for inclusion in the guide were identified through digital working group discussions.
- Following on from these working group discussions and a review of relevant digital resources, a draft digital guide was curated by the national enhance team. This was disseminated more widely across trailblazers for consultation and feedback incorporated into the final iterated guide.
- The digital resource guide: a digital mindset is due for launch in early 2024.
- When launched, the guide will be used by enhance regional trailblazer schemes including a digitally focused ICS pilot in Kent & Medway, to determine the impact on wider system digital transformation.

Findings

- The digital resource guides will encourage our learners to consider their role in promoting digital innovation.
- Following the launch of the digital guide, evaluation of trailblazer schemes will be collated to determine the impact of the guide on learners' attitudes towards digital innovation, on wider system digital transformation and most importantly, impact on patient care.

Key messages

- The enhance programme recognises the importance of digital technology, as one of its cross-cutting themes, in optimisation of high quality, integrated person-centred care.
- The enhance digital resource guide aims to empower all health and care professionals to feel confident in adopting and promoting digital tools.
- The impact of the guides will be evaluated formally through implementation across regional trailblazer and ICS pilot sites.

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SUPPORTING AND EMPOWERING MEDICAL WOMEN THROUGH A PODCAST

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Introduction Women represent 77% of the NHS workforce. The Medical Women's Federation is the largest body of women doctors in the UK and was founded in February 1917 as a way to support women becoming and remaining doctors. In the 106 years since the organisation was founded, there has been an exponential increase in the proportion of medical women, from 5% of UK doctors in 1917 to over 60%. However, medical women still face multiple challenges including sexism, harassment, unconscious and conscious bias. Women are also more likely to take career breaks and work less than full time in order to support children or relatives. Podcasts have become a popular and free educational resource and became hugely popular during the pandemic. There were no podcasts aimed at supporting and empowering medical women in their careers, so I decided to launch the world's first podcast with this aim, The Medical Women Podcast.

Aims and objectives of the research project or activity The aim of this project was to design and deliver an innovative podcast as a free resource to support and empower as many medical women in their careers as possible, to help reduce the gender inequity in medicine.

Method or approach I examined existing podcasts and found that there were multiple podcasts aimed at women but none particularly aimed at medical women. I designed the first series of episodes to be applicable to medical women from medical students to senior doctors in all specialties. I came up with topics that would be relevant to all of these medical women, such as leadership, speaking confidently, managing finances. I sought out speakers inside and outside of medicine so that we could learn from a broad range of speakers. Although the target audience are women, I ensured that there was diversity in the voices heard on the podcast.

I launched the podcast in February 2022, in celebration of the Medical Women's Federation's 105th Birthday. I have since hosted and produced four seasons of podcasts with over 60 episodes that exists as a free resource that anyone can listen to.