

Appendix 2:

Medical Student Clinical Support Worker Role Description – Medicine/A&E

Outline

The description of the role across medicine and A&E is derived from the job summary for a health care assistant, for which there exists a pressing need at this time.

There is a clear understanding between the Sub-Dean and the Director of Nursing that the medical student worker role is primarily to provide nursing support in the first instance.

Please read this description carefully. Your contribution would be invaluable but it is important for you to understand what the role will involve.

Job Summary

The health care assistant is a member of the team appointed to support Registered Nurses in the delivery of direct patient care. The post holder will undertake a range of activities under the supervision of a registered nurse. The post holder may be required to work anywhere within the hospital (especially in medical wards and A&E). Shift patterns and rotas will be developed in collaboration with the medical and A&E teams directly. It is likely that both medicine and A&E may encourage and be able to support medical students during twilight/evening shifts as this may match well both with times of acute clinical need and align with your placements and ongoing clinical education.

Responsibilities

1. Support the registered nurse in implementation of an agreed plan of care with the patient and in accordance with instructions and training received.
2. Talk with patients and communicate any changes in condition to the supervising registered nurse.
3. Obtain demographic details and social history from patients/visitors to assist on the admission process.
4. Deliver personal care to patients including bathing and toileting.
5. Support of patients in managing incontinence and promotion of continence.
6. Assist the patients in dressing where required.
7. Assist the Registered Nurse in the moving, handling and positioning of patients to meet clinical need, adhering to the Trust moving and handling policy at all times.
8. General bed making/making up of clean beds in readiness for new admissions.
9. Clear and clean vacated bed spaces and prepare ready for use according to the ward/departmental protocol.
10. Prepare used linen bags for collection and ensure an adequate supply of linen bags/skips ready to use.
11. Provide comfort, reassurance and support to patients and/or their relatives/visitors/carers if anxious or distressed.
12. Prepare patients for treatments, investigations or procedures.
13. Ensure due regard is given to customs, values and spiritual beliefs of patients and carers.
14. Observations (including temperature, pulse, blood pressure, respiratory rate, oxygen saturation and peak flow)
15. Blood glucose monitoring
16. Best practice in infection prevention and control
17. Obtaining specimens
18. Collection of blood products from the laboratory as requested
19. Removal of cannulae, catheters and nasogastric tubes
20. Pressure area care
21. Assess pain levels and request pain relieving medication on patient's behalf.
22. Assist patients with eating and drinking as necessary.
23. Serving of patients' meals, drinks and snacks.
24. Recording of patients' dietary intake when indicated in the patient's plan of care.
25. Recording of a patients' fluid intake and output using fluid balance charts.
26. Chaperoning and escorting stable patients between wards and departments.
27. Assist the registered nurse in performing last offices.
28. Initiate basic life support techniques as appropriate.
29. MRSA screening
30. Phlebotomy

31. Taking an ECG
32. Dressing non-complex wounds in conjunction with a plan of care (following appropriate training)
33. To update and keep accurate records (electronic and written) and ensure that entries are countersigned.
34. Provide a verbal handover of patient's care under the direct supervision of a registered nurse.
35. Contribute to the management of aggressive and abusive behaviour.
36. Promote and ensure safe handling of valuables and patients property as per Trust policy
37. Assist in the maintenance of stock levels.
38. Assist in the maintenance of ward/departmental cleanliness/tidiness.
39. Safe disposal of clinical waste and sharps as per Trust policy.
40. Prepare and maintain environments for clinical treatments and investigations.